

Scenarios

1. Your mentee doesn't want to do the activity and is becoming very angry and upset. What would you do? If this "Plan A" doesn't work, what would you do next?
2. You are working on an activity with your co-mentor(s) and find that you disagree with them about something. What would you do?
3. The group is doing an activity, but you'd prefer to do something else. What would you do?
4. You're running late to an activity and/or you get lost on the way. What would you do?
5. Your mentee confides something in you? What would you do?
6. You're confused about what you're supposed to be doing at an activity. The instructions don't make sense and you feel overwhelmed. What would you do?
7. Your mentee does something unexpected when you are together. For example, maybe they become angry or start crying or start to run around everywhere. What would you do?
8. You notice that someone is alone and hanging out alone during an activity. They are looking around and seem lost. What would you do?

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Possible Scenario Responses

1. Give them a minute/ask if they want to take a break. What questions could you ask the mentee? (How can I help you? What do you need? Are you worried about something?) Model how the task is done.
2. Talk about the different perspectives. Try to come up with a compromise. What are things not to do in this situation? (Be disrespectful, talk over one another, become physical, get angry).
3. Think about what you could do to make this activity more fun/engaging for you. There are many ways to participate in TEAM, so it is okay to find a different way to do the activity/be a part of the group.
4. Don't stress! No one can control traffic, or bus/train schedules. Call Simone on the TEAM cell phone (857-276-9074). If you are driving, pull over and call. Print directions before leaving for the event or check a GPS/map so you know where you're going.
5. Try to gain more information. Talk with your co-mentor(s) or facilitator and form a plan or solution.
****If anyone ever talks about hurting themselves or someone else, please come to a facilitator!****
6. Talk to someone (co-mentor, facilitator). Ask another mentor to repeat the directions in a different way. Ask a facilitator to demonstrate for you. Don't be afraid to ask questions – you're probably not the only one who doesn't understand!
7. Be empathetic and respectful of their feelings. Try to help them focus on the activity. Ask if they want to take a break and talk or switch activities (if possible). If the mentee is doing something unsafe, talk to a facilitator immediately.
8. Approach the person and start a conversation with them or invite them to join your group. Ask them if they need anything or if there's anything you can do to help. Remember that we're all part of a team and look out for one another!

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